

THE AVIS SAFETY PLEDGE



The Avis Safety Pledge is the relentless commitment from all of us here at Avis to keep every one of our customers and employees safe. That's why we've taken safety measures across all aspects of the rental experience.



AT THE RENTAL DESK

- ✓ Clear social distancing floor markings at desk
- ✓ Staff are provided with masks
- ✓ Hand sanitiser for customers
- ✓ Enhanced cleaning of desk and all 'high touch' areas

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PICKING UP YOUR VEHICLE

- ✓ Staff are provided with masks
- ✓ Vehicles are cleaned using approved air and surface disinfectants prior to rental
- ✓ Special attention is paid to: steering wheels, indicators, dashboards, hand grips, in-car entertainment system controls, cup holders, centre consoles and door handles, both inside and out

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RETURNING YOUR VEHICLE

- ✓ Staff are provided with masks
- ✓ Drive hired car into return lot
- ✓ Contactless return point via key drop
- ✓ Receipt emailed after rental
- ✓ Vehicles are cleaned using approved disinfectants prior to next rental

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